



Statutory Disclosures

We hereby provide you with information in terms of the Financial Advisory and Intermediary Services Act No. 37 of 2002

As a valued Afridax client, you have the right to the information contained in this notice. Please familiarize yourself with the contents of this document. Please note that this does not form part of any financial needs analysis conducted by Afridax.

Details of the Financial Services Provider

Name:	Afridax (Pty) Ltd
FSP Number:	FSP 54234
Physical Address:	REDACTED
Postal Address:	PO Box 3352, Dainfern, 2055
Contact Details:	Support: www.afridax.com/support/ Website: www.afridax.com Telephone: REDACTED
Compliance Officer:	Talita Olivier 40Two Compliance Services Email: info@40two.co.za
Legal Status:	A private company established in 2023 A licensed financial services provider since 15 November 2024 Afridax does not have a strategic shareholding in any other companies.
Professional Indemnity Cover:	As a Crypto Asset service provider Afridax is currently exempt from the requirement to hold Professional Indemnity cover.
Conflicts of Interest Disclosure:	Afridax has a Conflict-of-Interest management policy which places all client interest before those of the company and its staff. A copy thereof is available upon request.
Terms of Use:	All services are provided online, Terms of Use found here: www.afridax.com/terms/

Product – Afridax is Authorized to provide Category 1 services in respect of the following products:

	CATEGORY I Intermediary Services
Long-term Deposits	X
Short-term Deposit	X
Crypto Assets	X

Key Individuals and Representatives

The key individuals and representatives authorized under FAIS to oversee Afridax's products and services are listed on the Financial Sector Conduct Authority ("FSCA") website along with the details of products and services they may provide.

Afridax will inform you if any representative is acting under supervision.

Please review: www.fsca.co.za for more information.

Complaints Management

Afridax has a client complaints management policy which is available at: www.afridax.com/complaints-policy/

If you would like to submit a complaint, please review our policy and submit the details thereof to us in writing. Any complaints received must be logged, recorded and acknowledged. We commit to address them fully, timeously and professionally.

If you are dissatisfied with the resolution of your complaint, you are entitled to refer it to the FAIS Ombud.

Details of the FAIS Ombudsman

Name:	Naresh Sunesh Tulsie
Physical Address:	Menlyn Central, 125 Dallas Avenue Menlyn, Waterkloof Glen, Pretoria, 0081
Postal Address:	P O Box 41, Menlyn Park, 0063
Telephone:	(012) 762-5000
Website:	www.faisombud.co.za

Protection of Personal information

To protect your personal information, Afridax has established a Privacy Policy in terms of which your rights are protected. The policy provides details on how we use, store and protect your information. Please review the policy before using our services: www.afridax.com/privacy/

Undertaking

We commit to act with honesty and integrity and strive to serve and protect your interests while providing a professional service and world-class platform.